# BOROONDARA SPORTS COMPLEX

## **Make-Up Classes (Gymnastics)**

### **Frequently Asked Questions**

#### What is a make-up class?

If your child misses their usual class and you advise us with at least 2 hours-notice that you can't attend, you are eligible for a make-up class. Members can access a maximum of four make-up classes per calendar year.

A make-up class allows your child to participate in another class of the same level.

Make-up class availability is dependent on vacancies in other classes. We wish we could, but unfortunately we can't always give you the same teacher or a time that you may ideally prefer.

#### What classes are available for a make-up?

All classes will have a make-up option available, however some make-up classes will need to be arranged through the Gymnastics Teacher in Charge or Team Leader given the nature of the class. To enquire about make-up classes please email bsc.gymnastics@ymca.org.au

#### Can I book my make-up Class now for it to occur in 2 weeks?

Enrolments in each class change frequently, this is due to a number of reasons such as children progressing to the next level and families needing to move to another day. In order to provide families with continued program flexibility for permanent class enrolments, make-up classes can only be booked a maximum 6 days in advance.

#### What happens if I'm not able to attend my make-up class?

A make-up class cannot be made for a make-up class. Unfortunately, a make-up class that is unattended is forfeited.

### I forgot to cancel my attendance. Can I still use my make-up class?

We require you to cancel your class to be eligible for a make-up.

Cancelling with as much notice as possible also creates more opportunities for other students to have their make-up classes.

#### Can I purchase more make-up classes?

Four make-up classes is the maximum for each student. Medical suspensions are available if your child is unwell for 2 successive weeks or more (a medical certificate is required). You are not able to purchase more make-up classes.

# If I cancel my gymnastics class membership and re-join in the same calendar year, do I get four more make-up classes?

The maximum of four make-up classes for each child per year remains the same even if your enrolment changes during the year.





